

CROSCOMBE

Church of England
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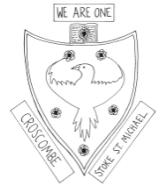
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Acting Head of School -
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21st April 2020

Dear Parents/Carers

As I am sure you are all aware through recent News items on the Tv and Radio, Domestic Abuse during the lockdown is a very real concern, and family members will be at an increased risk. At Croscombe & Stoke St Michael Primary Schools Federation we want to ensure that we are proactive in asking appropriate and safe questions while our families are in lockdown.

999 Silent Solution Call

The 999 call system allows all 999 callers to access support if they are unable to speak during the call. It is important that either a noise is made or that 55 is pressed. For example, if you can only make noise, such as tapping the handset, coughing, crying or even talking to the offender, then these actions will alert the attention of the BT operator.

If you are supporting someone who is suffering with domestic abuse, speaking out is not always an option when someone is in real danger, so please encourage use of the 999 silent call. Please reassure users that the Police Force and specially trained officers are still there for people during the lockdown. The below list details services which are also available:

For support:

In an emergency always, ring 999. Using a silent 999 call followed by 55 (or tapping/coughing into the phone) will enable police to respond.

Somerset Domestic Abuse Support helpline: 0800 69 49 999

Or email the Somerset Integrated Domestic Abuse Service

General Enquiries: youfirstsidas@theyoutrust.org.uk

Opening Hours - 8am to 8pm Monday to Friday and 9am to 1pm Saturday/Sunday.

Avon and Somerset Police – 101

National Domestic Abuse 24 hour Support Helpline: 0808 2000 247

RESPECT National Helpline, perpetrators (9am to 5pm): 0808 802 4040

Everyone at St Paul's, wants to ensure everyone is safe during these difficult times and we can also signpost parents to available local support if needed.

Take care and stay safe

Mel / Bill